

ROS is efficient

ROS understands the importance of timely, organized and consistent service. Through careful analysis of Press Ganey patient satisfaction surveys, ROS continually improves patient care and service throughout all levels of the ROS organization. Press Ganey awarded ROS the Guardian of Excellence Award in 2015 for the third straight year.

ROS is collaborative

ROS physicians participate in a weekly Evidence-based Peer Review conference, which provides a forum for physician discussion and consensus. The treating physician presents new cases to the ROS physician group for input and approval of the treatment plan. All new patients benefit from this consensus conference. Through a collaborative effort, the process ensures that all patients receive appropriate treatment consistent with national standards.

ROS is welcoming

ROS provides consensus-based radiation therapy to all patients regardless of age, sex, race, creed, nation of origin or ability to pay. ROS makes every effort to help patients meet their financial responsibilities for the medical services provided. For those patients without the ability to pay, ROS offers a charity care program for approved patients.

ROS is Joint Commission accredited

The Joint Commission (JC) sets the standard for quality in healthcare for both hospitals and outpatient facilities. In 1995, ROS voluntarily sought a challenging and comprehensive evaluation by the JC. ROS proved the highest level of patient care and safety by meeting the most rigorous performance standards. Since 1995, ROS has maintained JC accreditation by undergoing a rigorous review every three years. The JC is clearly the gold standard by which healthcare organizations are measured, and ROS consistently demonstrates its commitment to quality and safety through compliance with the guidelines set forth by the JC.

For more information about the JC, please visit **www.jointcommission.org**



To start referring your patients to Radiation Oncology Services, please visit <u>RadOnc.com/referrals</u> or call us at 770.288.5212.